

## **Profile: FIELD SERVICE ENGINEER in London (UK)**

### **Company description:**

Sigma, european leading group in ATMs, Ticket Vending Machines, Toll Payment System and Queue Management System. is looking for new staff for its UK branch SIGMA4UK Ltd. .

### **Job opportunity:**

Excellent opportunity to join a multinational team in a stable role that will offer a dynamic working day and the potential to gain additional knowledge and new career opportunities.

In this role you will be responsible for providing second level support at customer sites, handling installations, maintenance, hardware repairs and software configuration to Ticket Vending Machines (TVMs).

You will be field based and you will move along the stations of the c2c railway (from London to Shoeburyness).

The TVMs are designed-manufactured-installed-and-maintained by Sigma group.

The company will provide all the necessary specialized training and all the necessary equipment.

### **Hard and soft skills**

- \* Computer science
- \* Electrical and electronics
  
- \* Driving license
- \* english speaking
- \* Decision-making and problem solving
- \* Work autonomously
- \* Empathy with clients
- \* Motivation to work with service level agreement (SLA) based on priority level
- \* willingness to establish in the South Essex area of London (for example: Hornchurch, Dagenham, Upminster, Basildon,...)

### **Our Offer:**

Permanent and full-time contract

Salary £27,000 per annum + Van (with fuel card) + mobile phone + laptop

### **How to apply?**

Send an email with an up to date cv at the following address [selezione@sigmaspa.com](mailto:selezione@sigmaspa.com) or visit our website [www.sigmaspa.com](http://www.sigmaspa.com)