# **Profile: FIELD SERVICE ENGINEER in Slovakia (SK)**

### **Company description:**

Sigma, european leading group in ATMs, Ticket Vending Machines, Toll Payment System and Queue Management System is looking for new staff.

### Job opportunity:

Excellent opportunity to join a multinational team in a stable role that will offer a dynamic working day and the potential to gain additional knowledge and new career opportunities.

In this role you will be responsible for providing second level support at customer sites, handling installations, maintenance, hardware repairs and software configuration to Automated Teller Machines (ATMs).

You will be field based, travelling to customer sites around Slovakia.

The ATMs are designed-manufactured-installed-and-maintained by Sigma group.

The company will provide all the necessary specialized training and all the necessary equipment.

## Hard and soft skills

- \* Computer science
- \* Electrical and electronics
- \* Driving license
- \* english and slovak speaking
- \* Decision-making and problem solving
- \* Work autonomously
- \* Empathy with clients
- \* Motivation to work with service level agreement (SLA) based on priority level
- \* willingness to establish in Slovakia

# **Our Offer:**

Permanent and full-time contract Company car (with fuel card), mobile phone and laptop

### How to apply ?

Send an email with an up to date cv at the following address <u>selezione@sigmaspa.com</u> or visit our website <u>www.sigmaspa.com</u>